



## Code of Conduct for Institute Registered Trainers

The Institute supports the European Committee for Standardisation (CEN) Definitions EN13809:2003 of Tourist Guides and related professions. The Institute supports training and continuous professional development (CPD), which is based on the CEN Standard EN15565:2008 Tourism Services – Requirements for the provision of professional tourist guide training and qualification programmes.

### Institute Training Ethos

The Institute's ethos is that Tourist Guides should possess an area-specific qualification, obtained through professional training programmes of the highest standard. To that end, Institute Registered Tourist Guide trainers must understand the profession and be actively working as Tourist Guides in their area of qualification. If training outside their guiding area of qualification they are expected to acquire a good knowledge of the training site / area and work with site / area experts for knowledge delivery.

The Institute promotes and recommends the parallel delivery of common and area-specific knowledge and professional guiding skills essential in all guide training courses. It encourages an appropriate level of opportunities for practising skills and applying knowledge on site, on a walk and in a moving vehicle.

### As an Institute Registered Trainer of Tourist Guides I agree:

1. to comply with the Institute Code of Conduct for Tourist Guiding and be a role model for students and colleagues;
2. to provide training according to the Institute Training Ethos;
3. to uphold the aims and objectives of The Institute;
4. to maintain the highest professional standards when using my Institute Registered Trainer status;
5. to assist in the development, to promote and to implement the Institute's policy and criteria in relation to Tourist Guide Training and Consultancy Services – wherever appropriate and possible;
6. to undertake CPD as a Trainer of Tourist Guides;
7. to support and facilitate opportunities for other Institute Trainers to gain experience by working together;
8. to observe copyright for any training material used;

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Please print your name: \_\_\_\_\_